Anexa nr.10

la Regulamentul privind modul de efectuare a

activităţilor de supraveghere a pieţei de către

Agenţia pentru Protecţia Consumatorilor

**MODEL DE RECLAMAŢIE**

1. Numele şi prenumele consumatorului

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Аdresa

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1. Denumirea şi adresa agentului economic/persoanei fizice care a comercializat produsul (a prestat serviciul)

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1. Produsul (serviciul) reclamat (producătorul, data fabricării, termenul de valabilitate, ambalajul, masa)

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1. Data achiziţionării produsului (prestării serviciului) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Bonul de plată (de garanţie), chitanţa

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5. Detalii privind neconformităţile produsului (serviciului ) reclamat

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6. Revendicările consumatorului
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7. Anexe

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8. Semnătura consumatorului

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